



CHANGE MANAGEMENT™

During this one-day course, leaders will develop the skills, knowledge and practical techniques required to effectively support their employees and teams through change. Change Management is one of the most essential leadership skills, and also one of the most challenging capacities. By attending this course, delegates will be fully prepared to handle the day-to-day changes that almost any business will encounter and make these occasions a better experience for their employees and customers.

Recent years have delivered changes to our working cultures like we have never experienced before. We have all had to adjust our working practices, and make changes that haven't been planned, or desirable. Many of us are resistant to change, which can be devastating for businesses when not handled well.

Leaders at all levels, will be involved with managing change as part of their daily roles. To ensure that adaptations are navigated smoothly and with minimal stress, the wider team needs to understand how and why the change is needed. This training supports leaders in providing that much needed motivation and direction, in a confident and compassionate manner.



OBJECTIVES

Participants benefit from attending the course in the following ways, they will:

- ✓ Become able to develop a detailed and structured plan for incorporating change.
- ✓ Understand key theoretical models including The Insight Change Model and The Change Curve.
- ✓ Develop motivational techniques to support and encourage employees through change.
- ✓ Develop the skills needed to build consensus, as part of a group decision-making process.



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WHO IS THIS COURSE FOR?



All types of managers, from team leaders to senior executives, HR professionals and trade union representatives.



DELIVERY

Change Management™

A one-day course delivered online or in-house.

This TCM Blended learning programme incorporates pre- and post-course learning to support participants' development of knowledge and skills. All delegates receive 12 months follow up support to help them to embed the learning. Participants can develop peer networks through interaction before, during and after the programme to share knowledge and resources. In-house programmes can be customised to include:

- ✓ Coaching
- ✓ Team development
- ✓ 360 degree feedback
- ✓ Personality Profiling

Change Management™ can be incorporated into a wider modular development programme for in-house leadership development with any of our leadership, communication and mediation courses in a fully customised blended learning programme.

Trainers: Delivered by TCM's expert trainers. The course uses a variety of teaching styles, is highly interactive and enables participants to apply and receive feedback on their skills.

TCM
GROUP



ENGAGE
LEADERSHIP™

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